

Applications for Low Income Home Energy Assistance Program (HEAP)

Applications for regular HEAP benefits will be available beginning Monday, November 13, 2017.

Applications for emergency HEAP benefits will be available January 2, 2018.

Applications can be filed in person at locations listed below; on-line at www.mybenefits.ny.gov; or can be mailed to you by contacting the Steuben County Department of Social Services at 607-664-2500.

Beginning Monday, November 13, 2017 applications for regular HEAP benefits can be filed in person at
Pro Action of Steuben and Yates, Inc. 117 E. Steuben Street, Bath, NY
Steuben County Department of Social Services; 3 E. Pulteney Square, Bath, NY

Applications may be filed in Hornell on the following dates:

December 5, 2017; December 19, 2017; January 2, 2018, January 16, 2018 and January 30, 2018

Hours are 8:30 am to Noon and 12:30 - 4:00 at the Office for the Aging on Broadway Mall.

Applications may be filed in Corning on the following dates:

December 7, 2017, December 21, 2017; January 4, 2018, January 18, 2018 and February 1, 2018.

Hours are from 8:30 am to Noon and 12:30-4:00 pm at the Steuben County Courthouse at 10 W. First Street.
Applications will be accepted on a first come first serve basis in both locations.

Some Important Information:

- If you're a household in receipt of Temporary Assistance and/or SNAP benefits you should contact the Department of Social Services to determine if you automatically qualify for a regular HEAP benefit.
- If you or a member of your household is over age 60 or is disabled and receiving SSI or Social Security Disability you can obtain assistance in filing your HEAP application from the Steuben County Office for the Aging
- Once an application is completed you may return the completed form to any HEAP location to be seen in person or you may leave the application and request a phone interview.
- You may also mail in completed applications and request a phone interview.

Applications for Heating Equipment Repair and Replacement are available November 6, 2017.

- Applications will be accepted at the Steuben County Department of Social Services only.
- Only households who own their home and have lived in it for twelve months preceding the date of application may be eligible.

Applications for Emergency HEAP benefits will be available on January 2, 2018

- All households facing shut-off of service who have not received a regular HEAP benefit during the 2017-2018 HEAP season must come to one of the above locations and complete a face-to-face interview.
- Households facing shut-off that have received a regular HEAP benefit may apply by telephone with the Department of Social Services. A new application may not be needed.

NO HEAP BENEFITS WILL BE APPROVED OR ISSUED PRIOR TO NOVEMBER 13, 2017!

Questions regarding eligibility or the application process can be directed to any of the numbers listed below:

Steuben County Dept. of Social Services: 607-664-2500 or 800-346-2211 or by dialing 2-1-1

Pro Action of Steuben and Yates, Inc: 607-776-2125 or 1-800-553-2033

Steuben County Office for the Aging: Bath at 664-2298; Corning at 936-4661, or Hornell at 324-4891

New York State HEAP Bureau: 1-800-342-3009

Or online at: www.otda.state.ny.us/otda/heap

INCOME GUIDELINES FOR HEAP
2017-2018

HOUSEHOLD SIZE	MONTHLY GROSS INCOME
1	\$2,318
2	\$3,031
3	\$3,744
4	\$4,457
5	\$5,170
6	\$5,883
7	\$6,017
8	\$6,150
9	\$6,284
10	\$6,418
11	\$6,733
11+	add \$523 per person