Dear Valued Partner,

NY State of Health is currently open for enrollment through May 15 because of hardships faced by New Yorkers due to the Novel Coronavirus. And, many New Yorkers will qualify for Medicaid, Child Health Plus or the Essential Plan due to loss of income/employment or reduced wages. Those qualifying for these programs can enroll year-round.

Specifically, the following was recently announced:

- Special Enrollment Period for Uninsured New Yorkers to Apply for Coverage Through NY State of Health or Directly to Insurers Extended Through May 15, 2020

- If You Lost Employer Coverage, You Must Apply Within 60 Days of Losing Coverage; Because of Loss of Income, New Yorkers May Also Be Eligible for Medicaid, the Essential Plan, Subsidized Qualified Health Plans or Child Health Plus

- Pursuant to the new federal law, Families First Coronavirus Response Act, that went into effect on Wednesday, March 18, 2020, all Medicaid coverage in effect on the date the law was enacted will continue during the COVID-19 emergency. Although some Medicaid enrollees may have already received notices from NY State of Health that their coverage will end on March 31, 2020, the coverage will not end, it will be continued. Any cases terminated after March 18, 2020 during the period of the COVID-19 emergency will be reinstated with no gap in coverage. Additionally, all Medicaid, Child Health Plus and Essential Plan cases that are due for recertification during the COVID-19 emergency period will be automatically renewed for a four-month period. The situation will be re-evaluated to determine if additional changes need to be made. We will be following up with additional guidance soon. In the meantime, please prioritize your outreach to consumers accordingly so that we can all serve those who are most in need.

The best way for consumers to receive assistance at this time is to phone a navigator or other NY State of Health assistors for help. As always, they can call the Customer Service Center at 1-855-355-5777. By visiting our website, www.nystateofhealth.ny.gov, individuals can find an enrollment assistor and receive enrollment assistance over the phone. We also have a dedicated page on our website for Coronavirus and COVID-19 information.

The following links will direct consumers to the contact information enrollment assistors and other resources on COVID-19:

- Find a Navigator Here
- Find Other NY State of Health Enrollment Assistors
- Find Coronavirus and COVID-19 Information Here

Please share this information with your colleagues and those you serve via whatever communication channels you use—online newsletters, social media, etc. You may also feel free to link to information on NY State of Health’s website: www.nystateofhealth.ny.gov.
Dear (Partner),

As we work through these challenging times together, NY State of Health is committed to ensuring access to affordable, quality health insurance for all New Yorkers so they can get the care they need during this state of emergency. With the recent closure of businesses across the state, many New Yorkers are at risk of losing their health insurance coverage as a result of COVID-19. Many are likely to be eligible for health coverage with financial assistance through NY State of Health due to their loss of coverage and income. NY State of Health opened a Special Enrollment Period last month for people who are uninsured, and the Marketplace has started an awareness campaign to let people know that NY State of Health is there as a safety net in difficult times like these.

New Yorkers who are without health insurance should apply now through NY State of Health. If you lost employer coverage, you must apply within 60 days of losing that coverage. Because of a loss of income, New Yorkers may also be eligible for Medicaid, the Essential Plan, Child Health Plus, or subsidized Qualified Health Plan coverage. Thousands of assistors are ready throughout the state to help consumers enroll by phone. NY State of Health is committed to helping New Yorkers get the coverage they need so they can get the care they need.

Visit [www.nystateofhealth.ny.gov](http://www.nystateofhealth.ny.gov) and let us help you find the right health care plan that works for you.